



**couriers please**

There is a known issue with the dates since the website update.

These are:

- Internet explorer is looking at the cached pages on your system or proxy server.
- Popup blocker could be enabled and is blocking the website.

### **TO FIND OUT YOUR INTERNET EXPLORER VERSION:**

1. Open internet explorer and click on help,
2. Now click on about internet explorer
3. This will tell you your version 6, 7 or other number.
4. Click on ok

**PLEASE READ THE SECTION THAT CORRESPONDS TO YOUR VERSION.**

### **INTERNET EXPLORER 6**

1. Click on tools
2. Internet options
3. Under temporary internet files click on delete cookies
4. Click ok
5. Click delete files and tick the box (all offline files)
6. Click on ok
7. The files will be deleted, when finished click ok,
8. Now close internet explorer and reopen.
9. The date should now be correct.
10. If Not, Check pop up blocking

### **INTERNET EXPLORER 7**

1. Click on tools
2. Internet options
3. Under Browsing History click delete
4. Click Delete All and tick the box (all offline files)
5. Click on yes
6. The files will be deleted, when finished click ok
7. Now close internet explorer and reopen.
8. The date should now be correct.
9. If Not, Check pop up blocking.

### **CHANGE POP UP BLOCKER TO ALLOW OUR WEBSITE**

1. Click on tools
2. Highlight pop-up blocker
3. Click on pop-up blocker settings
4. In the address of website to allow box type the following \*.couriersplease.com.au without the underline.
5. Click the add button. Then the address will show in the allowed sites box.
6. Click close.

- **If you have a proxy server please forward this document to your IT department.**
- **If not please contact us through the website**